## **Introduction** Applicable sales conditions

The general terms and conditions of sale for products and services of A O Ideas GmbH, office: 8581 Schocherswil / TG, Switzerland, hereinafter referred to as the AO Ideas conditions, comprise the entirety of the terms and conditions of the A O Ideas order confirmation Version of the "General terms of delivery for machines and systems" of the Swiss machinery, electrical and metal industry, "SWISSMEM", 2006 edition, hereinafter referred to as the SWISSMEM conditions. In the case of deviations between the present A O Ideas order confirmation as well as the present "general sales conditions" or the SWISSMEM conditions as well as in the case of design problems, non-regulated points or all other problems, the clauses of the A O Ideas order confirmation predominantly precede all other clauses and the terms of the present "General Conditions of Sale" shall prevail over SWISSMEM terms. The term "supplier" used in the SWISSMEM terms and in the "A O Ideas" conditions applies exclusively to A O Ideas GmbH, Office: 8581 Schocherswil / TG, Switzerland. Changes to SWISSMEM terms, 2006 edition.

The numbering of the following articles corresponds to that of the SWISSMEM conditions. Section 3: The purchaser is not permitted to provide third parties with information, documents, dossiers, drawings, videos, photos, etc., which enable them to copy components, assemblies, modules, etc. or machines of the supplier. It shall not allow any third party to inspect, photograph, etc. any of the supplier's equipment.

No. 6.1: Change of terms of payment Paragraph 2: If no other agreement is stipulated in the supplier's order confirmation, the following terms of payment shall apply:

A first payment of 50% (fifty percent) immediately upon receipt of the order confirmation of the supplier. The delivery period shall begin with the date on which the supplier has received the full 1st deposit.

A second payment of 30% (thirty percent) on commissioning in our factory,

The remaining amount of 20% (twenty percent) within one month after notification of readiness to deliver by the supplier, without any deduction or discount, even if the final acceptance is delayed for reasons for which the supplier is not responsible. In the event of a failure to sign, payment must be made no later than 90 (ninety) days after invoicing.

No. 13.1: Alteration of the warranty periods (2): If the order confirmation or invoice for wear parts does not specify otherwise, the warranty period for replaced or repaired parts is 6 (six) months, excluding stainless steel ultrasonic knives clear production errors); It starts with the delivery, and if the replacement was made by a technician of the supplier, the day on which this replacement was carried out. For wear parts, the warranty period is stated on the order confirmation of the supplier. If such an indication is missing, neither a time nor a period of use is guaranteed.

No. 13.4: Exclusions from Liability Section 2: The instructions, recommendations, regulations, references, specifications, etc. in the documents, brochures, files, etc. supplied by the supplier to the buyer in connection with a machine and its accessories, as well as any subsequent updates and changes made to the machine users or made available on the Supplier's website, must be complied with. Your non-compliance will result in the immediate loss of the warranty and the expiration of any liability by the Supplier. This also applies, inter alia, to descriptions, specifications or other documents relating to the installation, commissioning, safety, operation or maintenance of the machines, the logbook and the test reports.